

Policy Mailing Procedure Change

In our continuing effort to provide you with the best possible service, Old Mutual is constantly reviewing procedures to identify areas of improvement.

For the past several years, all Life and Annuity policies have been delivered to you via DHL Priority Ground Service. **Effective January 1, 2008**, we will begin policy delivery via United States Postal Service First Class Mail. ***The only noticeable change will be in the packaging of your policies.***

Policies will now be delivered to your mailbox in a plain white envelope, rather than in the brightly colored DHL envelopes. The only exception to this change of procedure will be Large Case (Face Amounts of \$1.5 million or greater; Annual Premiums of \$10,000 or greater) Life Policies. These will continue to be mailed via *overnight mail*.



At Old Mutual, we are committed to providing you with competitive products and competitive rates. We believe that this change in procedure will enable us to continue this commitment.

Thank you, and good selling!

